

# Ostomy NSW Limited Members Portal

## Terms & Conditions of Use

Welcome to the Members portal for Ostomy NSW Limited. This service is provided to you subject to the following conditions. If you use this site, you accept these conditions. Please read them carefully.

### ELIGIBILITY

This Portal is available to current members of Ostomy NSW Limited.

### PRIVACY

Please review our Privacy Policy (<https://www.ostomynsw.org.au/about18.php>), which also governs your visit to our website.

### ELECTRONIC COMMUNICATIONS

When you visit our website, use our members portal or send e-mails to us, you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on our website or our portal. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

### YOUR ACCOUNT

If you use this portal, you are responsible for maintaining the confidentiality of your account and password, and you agree to accept responsibility for all activities that occur under your account or password. If you are under 18, you may use our website only with involvement of a parent or guardian. Ostomy NSW Limited reserves the right to refuse service, terminate accounts, remove or edit content, or cancel orders in their sole discretion.

### PRODUCT DESCRIPTIONS

Ostomy NSW Limited does not warrant that product descriptions or other content of this site is accurate, complete, reliable, current, or error-free. If a product offered by Ostomy NSW Limited is not as described, it is your responsibility to return it in unused condition.

### SITE POLICIES, MODIFICATION, AND SEVERABILITY

Please review our other policies via our website [www.ostomynsw.org.au](http://www.ostomynsw.org.au). These policies govern your communication with Ostomy NSW Limited. We reserve the right to make changes to our site, policies, and these Conditions of Use at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

## **ORDER PROCESSING**

Orders submitted via the Member Portal will be processed according to our Ordering processes and within the entitlements described within the **Stoma Appliance Scheme Operational Guidelines** and the Stoma Appliance Scheme schedule. By submitting an order through our portal you agree to us verifying your Medicare information with Services Australia. Where an order requests more than the maximum scheme funded allowance of any one product or group of products, the order will be adjusted to the maximum scheme funded allowance. Where an order requests dispatch during a particular month and the maximum scheme funded allowance has already been issued for that month, dispatch will be carried over to the next available entitlement period for Scheme funded products.

## **QUESTIONS**

Questions regarding our Conditions of Usage, Privacy Policy, or other policy related material can be emailed to [orders@ostomynsw.org.au](mailto:orders@ostomynsw.org.au).

## **DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY**

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